



The Trustee

Volume 5, Issue 1

Spring 2013

Of Special Interest:

- President's Message
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- Minister's Brief
- Region Reports
- SLA Conference

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President's Message

These are exciting times for everyone who is active and connected to libraries. We continue to provide a wide range of services and programs to a wide variety of patrons. At the same time, we have the power of technology to add exponentially to the dynamic help we can provide to patrons directly and now electronically from a distance.

Over the last year I have become aware of a strong coalition of groups devoted to libraries joining together with a common purpose of library promotion.

Over time the medium of libraries keeps changing. What is consistent, and is our strongest asset, is our people, staff and volunteers dedicated to providing service to help others become more. Through the help of library guidance, mentorship and support of patrons, our libraries have become an essential component of the Premier's Plan for Advancing Saskatchewan.

I assure all library lovers that your SLTA has a clearly defined strategy to move through the coming year.

Please mark your calendar for the SLA Conference May 2-4, TCU Place, Saskatoon (More details can be found on page 8 of this newsletter.). Dr. Alec Couros, an internationally



President
Gerald
Kleisinger
(RPL)

recognized educator who specializes in technology, will bring the 21st Century to libraries. Leslie Anderson, a public media and promotion expert with the Saskatchewan School Boards' Association, will kick off our Promote Libraries in Saskatchewan campaign. Be there—"That is an order!"

I thank you all for the privilege and honour of serving as your President over the last year.

Highlights of the February Meeting

- The 2013 Budget and 2012 Financial Review were approved
- The 2013 Honorary Life Member Award recipient was chosen (details will be included in the summer newsletter)
- The **SLTA Promote Libraries in Saskatchewan Campaign** will kick-off at the SLA Conference, May 2-4, TCU Place, Saskatoon
- The Trustee Development Committee will be bringing information to members soon

Notice of AGM and Call for Resolutions

The Annual General Meeting of the SLTA will be held during the 2013 SLA Conference
Saturday, May 5, 2013, 9:00 a.m.
TCU Place, Saskatoon, SK

Resolutions shall be presented only by library trustees who are active members of the Association. Resolutions shall be sent to the SLTA Resolutions Committee Chair in writing at least one month prior to the Annual General Meeting. Resolutions may be presented at the Annual General Meeting on any matter with the approval of two-thirds (2/3) of the trustees in attendance. The resolutions from the floor must be in written form and ready for distribution at the Annual General Meeting. Forward resolutions to: Sharon Armstrong, Box 963, Wynyard, SK, S0A 4T0.



I always take the time to "chat" with the kids that come into the library and so I am somewhat of a celebrity in town with them when I am out and about. It is very uplifting to have a little one so excited to see you in the grocery store or at the post office. It really hit home recently at church, though. One of the four year olds that comes to the library, often with his mom, and now every other week with his preschool teacher as well, helped his grandma collect "change for change" at the end of the service one Sunday. When they came to the back (We tend to sit in the back for a quick getaway!) with the basket, he was so excited to see me there. As loud as he could, he yelled, "She's here! The library lady is here! There, Grandma! There she is! The library lady!" It was great fun to have him be so excited to see the "lady from the library"! It feels good.

Vera, Eston library

Chinook

In 2012, Chinook was finally able to work more on projects, with the addition of Georgina Souter as Rural Branch Manager. Georgina has been working on a pilot program to help materials move more efficiently between branches. When block rotations stopped and Chinook moved to floating collections, the hope was that patron holds would provide enough variety in the branches as material moved between branches to fill these requests. This is happening to some extent, but it has been a slower process than hoped—one reason for this is that a request can be filled by a book from anywhere in the province, so there has not been the amount of new material arriving and remaining in branches as anticipated. Also, many rural patrons have been slow to adapt to the new system and do not always place holds or ask their librarians to request items for them. So in some cases new books leave the region after processing to fill holds in another region. These do come back, but in the meanwhile that new material is unavailable to Chinook patrons. For the pilot program

Georgina has linked several branches who are exchanging material with each other with help from Headquarters. If this project is successful it will hopefully expand through the region.

Georgina is working on reviving the branch newsletter. She will also be sending branches news and information on new books arriving at Headquarters to increase awareness of what is available. The intention is to increase a patron's ability to use not just Chinook's resources but those of the entire province more effectively. Outcomes of this project should be more new books and other resources moving between branches and improved circulation throughout the region.

Chinook is also planning to weed dated materials from branches to make it easier for patrons to look through the shelves and make collections more up to date.

Lakeland

Lakeland has welcomed a new Librarian to their staff. Eleanor Crumblehulme arrived on November 5th from Vancouver and was welcomed by a blanket of snow. Eleanor takes on the position of Regional Librarian formerly held by Cassandra Mireau who has moved to another region. Eleanor is fitting in very well.

2012 saw a small increase in overall stats, a substantial increase in eservice use, and an increase in active patrons of 16.32%. Lakeland added more items to their system than in previous years and did a good job of removing an even larger number of old material from the system.

Lakeland's book budget was spent without the usual panic at yearend. January saw Lakeland with a new budget, including an increase in materials larger than in past years. Lakeland's budget includes all the obvious material selections but a small amount has been provided to put preloaded ereaders in the rural areas of the region. A trial Lakeland will be eagerly watching.

Parkland

On September 24, 2012, as part of the *FLASHKIDS* initiative, *LEAP Literacy Kits* were presented to the Calder Library for the community to use and run *LEAP* programs at the library.

Staff attended the *Mother Goose on the Loose* workshop in Regina on October 22, 2012. Two people have been hired to run programs at Yorkton Public Library. The funding comes from the Family Space Grant that Yorkton Public Library received earlier in the year.



The new website <http://www.parklandlibrary.ca> was

launched in December. An e-newsletter has been created using Mailchimp. A Parkland Regional Library Twitter account has been set up. Skype accounts have been set up for Kamsack, Melville and Watson. Parkland will soon be testing video conferencing using Skype with more than one branch at a time.



In December, Parkland staff attended an online webinar called: Hot eBook Devices for the Holidays.

The Director started working at and out of Yorkton Public Library on December 22, 2012 due to the resignation of the Chief Librarian and other staff shortages.

PNLS

In October, PNLS held another successful Northern Library Conference. The theme was taken from the Cultural Day: Many Faces, Many Stories.

Becky Szeman gave a Social Networking workshop for the PNLS Executive Committee. Facebook was identified as the first priority—search PNLS on Facebook. Be sure to visit the new page!

In November, PNLS tried an experiment in delivering a workshop to member library

boards. While participation was disappointing it was worth trying and finding out that a different way to hold a workshop is needed.

PNLS has recruited people for two positions—Office Manager and Library Consultant. Susan Folkersen is the new Office Manager. Shaun Mason, who received his MLIS from McGill University, started work as Library Consultant.

With training new people, member library Annual General

Meetings, finishing yearend, doing annual reports, working with auditors and trying to confirm a solid budget for 2013 the staff at headquarters are busier than ever.



Audience members participate in one of the many Reader's Theatre mini-sessions at the Northern Library Conference.



"Tutoring has given me a sense of purpose."

Kevin

RPL Volunteer Tutor

Regina Public Library

RPL, along with Mayor Fougere, introduced Read Together Regina on January 28—an early literacy program designed by RPL to raise awareness about the importance of developing early literacy skills in children. The program provides every baby born at the Regina General Hospital with a book bag containing early literacy resources and books. In addition, parents can visit any RPL location to get a Library card for their baby and a free Read Together Regina bib.

RPL joined the Twitter world in October, 2012. Follow @officialRPL.

In January, RPL partnered with CBC to bring Regina residents the Human Library. CBC provided 20 "human books"

at Central Library for registered patrons to meet and discuss experiences with people they normally would not chat with.

RPL continues to share its expertise on the NCSF executive team, facility design team, and the integration and communications committees. A contest is being held to find a name for the facility.

RPL introduced technological innovations (MERLON) in several Branches to help improve the library experience of low vision patrons.

RPL has also renewed its relationship with RSO to provide patrons with six free concerts at Central Library.

Families were invited to their favorite

RPL location for cookies and juice on Family Literacy Day.

In 2013 both Albert Branch and Prince of Wales Branch will celebrate 100 year anniversaries.

The Books 4 Me offers patrons an opportunity to have RPL librarians find their next great read. Patrons answer a few quick questions about their reading preferences and RPL puts together a personalized book list that is delivered straight to their inbox. It's been very successful.

Saskatoon Public Library

2013 marks the 100th anniversary of SPL. Throughout the year a number of initiatives and special programming has been planned. To learn more check the centennial page at saskatoonlibrary.ca/spl100years.

The SPL Foundation held its inaugural meeting on June 20, 2012. Work is underway drafting terms of reference.

The 2nd annual Word On The Street Saskatoon was held September 23. The event drew over 4,500 people with a free outdoor book and periodicals fair held in the Civic Square and at the Frances Morrison Library. Planning is underway for the 2013 festival—September 22/13.

Renovations are underway in Fine &

Performing Arts at the Frances Morrison Library. The placement of a new combined reference/circulation desk in Fine Arts will create a small patron seating area.

The annual Friends of the Library annual fundraiser Dance Party at the Hat was a huge success raising over \$7,000.

Gwen Thomson, Manager of Adult & Information Services, Frances Morrison Library retired December 31, 2012.

SPL participated in the Festival of Trees *Once Upon a Storytime*. Approximately 600 people enjoyed the live storytelling throughout the week.

As there have been instances where

material containing bed bugs has been returned to the library, SPL is working proactively towards a long-term strategy for dealing with bed bugs.

In December 2012 SPL announced the launch of a Leisure Collection Partnership with the U of S Library. The partnership is called *SPL on Campus*. By providing an enhanced leisure service to University Library clients, SPL is providing an important outreach service which could increase actual use of other resources of the SPL.

If you received this newsletter by regular post, but can supply an email address please contact:

**Nancy Kennedy
at
[njksasktel.net](mailto:njk@sasktel.net)**

"I do not believe the level of service I receive. I order in all kinds of materials. They arrive promptly and my local librarian [Judy] really understands my needs as a reader. Living in this remote area, the library is literally a lifeline for me. It is an extraordinary system...I don't pay a thing for this service, and I borrow a lot of books. I gladly pay my fines (and tax dollars) as this service is just so incredibly good. I feel like I am getting away with something - I just find it hard to believe that I can order in books like I do and no one blinks an eye. They just provide me with service."

Patron, Val Marie Library

We're looking for more library success stories!

Do you have a great story about some way your library has affected a patron's future, a service or resource that has really made a difference, or friendly help—just when it was needed the most.

If you do and you'd like to share, please email njk@sasktel.net.



"I met a lot of friends over there, no matter what color and what countries we were, we're sharing and discussing different stories with each other."

RPL Adult Learner



Southeast

Southeast has developed a new three year strategic direction.

Vision: An informed and literate community

Mission: To provide the residents of Southeastern Saskatchewan with the resources and experiences that foster a lifetime of imagination, discovery and learning

Values:

- Effective literacy skills
- Free uncensored access to information
- Accessible collection resources
- Innovation and creativity in life
- Informed personal decision making
- Freedom and individual privacy
- Participation in society
- A central place in the community
- Informed and capable staff
- Equitable access to services

- Community oversight and trusteeship

Strategic Directions

1. Promotion—To increase community awareness of the regional library and its services

- A. Library/Reading Awareness Campaign (2013)
- B. E-Library Presence (2014)
- C. Development of Library Promotional Tools/Training (2015).

Anticipated Outcome: A greater awareness of the library and its services
Measurement: Regional benchmark surveys

2. Literacy—To offer support and promote literacy development and services

- A. Develop Library Services to Support Student Achievement (2013)
- B. Develop Literacy Services and Training for First Nations (2014)

- C. Develop Literacy Services and Partnerships for New Immigrants (2015)

Anticipated Outcome: Changed lives because of library literacy services
Measurement: Anecdotal life stories

3. Community—To strengthen branch library capacity in addressing the needs of their community

- A. Coordinate/Support Needs Assessment and Action Planning Process (2013-2015)
- B. Review and Update Branch Facility Standards (2014)
- C. Review and Update Joint Venture Model Agreement (2015)

Anticipated Outcome: Local Library boards engaged in meeting community needs
Measurement: Electronic Survey of local library board satisfaction levels

Wapiti

Wapiti Regional Library has been engaged in a series of meetings with representatives from the John M. Cuelenaere Library.

The Wapiti Strategic Planning session, held last spring, was facilitated by Flo Frank, who did an excellent job over one day and had Wapiti ready the next day to present the plan to the entire Regional Board at the Annual General meeting. This has resulted in focusing Executive and senior management energy on ten major recommendations to be incorporated into a three year Work Plan timeline.

The top recommendations were:

- i. To increase and improve communication;
- ii. Develop a public relations strategy;
- iii. Adapt with technology;
- iv. Develop a training plan;
- v. Improve access to quality library services.

Other recommendations include building relationships, increase membership, evaluation framework, increase funding and revenue generation, and maintain an effective Executive committee.

Wapiti has engaged a Youth Intern under the CAP program to assist in IT, eBooks, social media and digitizing forms.

Wheatland

In the fall, Wheatland toured all 46 branches. It was a chance to visit one-on-one with librarians, as well as a chance to see all branches. This tour also allowed Wheatland to make informed decisions for future planning.

Wheatland has completed their part of the "Finding Health Information Online for Seniors". Four branches - Osler, Hague, Dalmeny, and Aberdeen - completed sessions in November. From all reports, this program was very well received, and Wheatland has had

requests for more sessions. For this program, Wheatland partnered with SPL, Public Health Services (Older Adult Wellness and Public Health Observatory of the Saskatoon Health Region), Saskatoon Housing Authority, and the Saskatoon Health Region Medical Library. The project has funding from the Saskatoon Health Region through the Community Health Grant.

For Aboriginal Storytelling month, four branches, in partnership with their local schools, will host award

winning Native American flute player Jason Chamakese and Aboriginal drummer Robert Gladue. Rosetown, Eston, Lucky Lake, and Kyle will have performances on February 11th and 12th.

Wheatland's Governance Committee is currently working on revising policies to correspond with their recently updated bylaw document.

Wheatland's Annual General Meeting will be held on April 20th, 2013.

Provincial Library

Evaluation and future planning for Summer Literacy Camps continues.

The Literacy and Lifelong Learning Committee met in October, 2012. The Government and Public Libraries Forum Early Learning Committee will meet in February, 2013.

The Multilingual Library Services Committee met in Saskatoon in November, 2012, with three Saskatoon based immigrant services agencies and the SPL to discuss potential collaborations to better serve newcomers.

The Library Services for Saskatchewan Aboriginal Peoples Inc. will be celebrating the 10th year Anniversary of the Saskatchewan Aboriginal Storytelling Project. The official launch will be held on February 4, 2013, at the

Royal Saskatchewan Museum in Regina.

The PLLO distributed the 2012 Aboriginal Library Services grant report template to the 10 library systems. The template is designed to gather outcomes and ascertain the impact the grant of \$289,876 has had on the public libraries, First Nations and Métis people and the province as a whole.

The Multitype Unit has completed the 2012-13 product license renewals and the new editions/volumes of the Gale Virtual Reference Library eBooks have been added. The Multitype Unit continued to arrange trials for products of interest to partner libraries. Preparations for the 2013 AGM in April are underway. The Saskatchewan Multitype Digitization Initiative has been rebranded as Saskatchewan History Online (SHO <http://saskhistoryonline.ca>). The SHO

launch event was October 16, 2012 at the University of Saskatchewan. SHO provides single-search access to a wealth of Saskatchewan's historical and cultural record and will continue to grow.

Ms. Julie Arie has joined PLLO to conduct a review of Saskatchewan multitype library programs.

The Multitype Unit is arranging a preconference training workshop at the 2013 SLA for MDLP databases.

A new 3-year Provincial Public Library Plan has been in development following consultations with Board Chairs and library Directors. A draft plan is being finalized and will be shared with Boards and Directors, with a view to publishing the plan after the May Board Chairs and Directors meeting.

Minister' Brief Update

Your executive had the SLTA annual meeting with Minister Russ Marchuk on December 19th. It was a very cordial meeting during which the following points were made:

1. Libraries are a powerful and essential resource for the people of Saskatchewan to empower every citizen.
2. Libraries have changed. They are resource centres where staff provide advice, resources, mentorship, support and motivation to patrons of all ages.

3. Libraries need substantial resources to move into the 21st century. Resources of technology but more important by staff and volunteers.
4. Libraries are an essential resources to our education system.

These are some of the main points. The main message was that Saskatchewan Libraries need significant Provincial funding beyond the below sustenance funding they have received over

the last years.

As is understood, the Minister listened but could not make any commitment prior to the release of the Provincial budget.

The Provincial budget will tell Library supporters throughout the Province whether or not our legislators are listening and valuing the important contribution libraries are and can make to the future of Saskatchewan.

"If you imagine how life is hard and difficult without being able to communicate. The program's very helpful for me because I learn how to speak English and how to understand the language from the Canadian mouth. Even I learn a lot of things about how to take care of my two babies, what kind of food is helpful for them, how to do shopping from Canadian very big stores, how to choose clothes, how to read tags on clothes, lots and lots of things I would never be able to learn alone."

RPL ESL Adult Learner

Left to Right: Vice President Maureen McGirr (Wapiti), Minister Russ Marchuk, President Gerald Kleisinger (RPL)



The SLTA appreciates and encourages individual membership in the Association. A form is located on page six of this newsletter.



SLTA

2013 Individual Membership Form

SLTA is looking for support from local library boards. We would also suggest buying an individual SLTA membership for your mayor, and/or members of councils as a way to show support for libraries. Your support can help us help libraries.

Membership provides each member with this newsletter, "The Trustee". This newsletter identifies the major issues facing libraries, and allows us to work together to achieve our common goals.

If you would like more information please contact your the SLTA representative in your region.

Name _____

Address _____

E-mail _____

May we send you the newsletter via e-mail? YES please NO thanks

Region _____

Library _____

*Each region pays the membership for regional board members. This form is for members of local boards or anyone else who wishes to become a member of the Saskatchewan Library Trustees' Association. Please remit the completed membership form along with **\$10.00** payment to the address below. Thank you in advance for your support.

Nancy Kennedy,
Executive Director
SLTA
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Your SLTA Board of Directors

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**Contributions are
welcome.
Please send
articles, photos, and
stories to
njc@sasktel.
net.**

**We're on
the Web!
www.slta.ca**

Your SLTA strives to:

- Promote and foster the development of libraries and library services in Saskatchewan.
- Provide for exchange of ideas and experiences among library board members through conferences and publications.
- Assist members by understanding their responsibilities as library trustees.
- Cooperate with associations of library trustees outside the province.
- Seek improvements and foster necessary changes in the legislation affecting Saskatchewan libraries.
- Work in close cooperation with the Saskatchewan Library Association.

Saskatchewan Library Association Conference

***Get Jazzed Up @ Your
Library***
May 2-4, 2013
TCU Place
Saskatoon, SK

The online brochure and registration form can be found at www.saskla.ca.

Mark your calendars. SLTA is proud to sponsor the following sessions:

Leslie Anderson
**"The Ninety Percent
Solution"**

May 3, 2:30 p.m.
Gallery Suite I
TCU Place

When it comes to building public and customer support, IMAGE is everything! Research proves that 90% of a company's image can be traced back to what the organization's employees are doing and saying - 24 hours a day. What this tells us is that nobody is more important to a company's success than its

front-line personnel.

This session will focus on how organizations can improve their "image" and, their relationships with the customers and public they serve. We'll look at how impressions are formed - and changed. We'll identify priority public and discuss practical, realistic ways to reach these target groups in order to gain their trust and support.

Dr. Alec Couros
**"The Power of Social
Networking: Why it
Matters to Education"**
May 4, 10:30 a.m.
Gallery Suite I
TCU Place

We have seen enormous changes in the use, availability, and ubiquity of emerging media and communication technologies over the last decade. Participatory media have remarkably transformed the manner

in which individuals and groups not only consume media and information, but in the way we collectively create, remix, and share creative works through social networks. But, is this same sort of transformation happening within our learning institutions? This presentation will describe the most relevant changes in our media landscape and how new technological affordances have the potential to transform our institutions into networked communities, directly supporting the needs of every learner.

Be sure to stop by the SLTA display to enter the draw for a fabulous door prize! We look forward to seeing you at the Conference.